

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the application:

Listing of Claims:

1. – 32. (Canceled)

33. (New) A computer-implemented method for updating presence information for a user on a network, wherein the user accesses the network via a first client device and a second client device, the method comprising:

prioritizing a plurality of client status identifiers, wherein the plurality of client status identifiers are ordered from a lowest priority level to a highest priority level;

receiving a first client status identifier from the first client device and a second client status identifier from the second client device;

populating a first client view with the first client status identifier and a second client view with the second client status identifier;

determining a first relative priority level for the first client status identifier based on the prioritized plurality of client status identifiers;

determining a second relative priority level for the second client status identifier based on the prioritized plurality of client status identifiers;

prioritizing the first client status identifier and the second client status identifier based on the first relative priority level and the second relative priority level to determine a higher client status identifier;

populating a first master view with the higher client status identifier, wherein the higher client status identifier is a first master status identifier, and wherein the first master view indicates accurate presence information for the user; and

updating the presence information of the user with the accurate presence information.

34. (New) The computer-implemented method of claim 33, the method further comprising:

- receiving an updated client status identifier from the first client device;
- populating the first client view with the updated client status identifier;
- determining an updated relative priority level for the updated client status identifier based on the prioritized plurality of client status identifiers;
- determining a first master relative priority level for the first master status identifier based on the prioritized plurality of client status identifiers;
- prioritizing the updated client status identifier and the first master status identifier based on the updated relative priority level and the first master relative priority level;
- populating a second master view with the updated client status identifier when the updated client status identifier has a higher relative priority level than the first master status identifier, wherein the second master view indicates accurate presence information for the user; and
- updating the presence information of the user with the accurate presence information.

35. (New) The computer-implemented method of claim 33, the method further comprising:

- receiving an updated client status identifier from the first client device;
- populating the first client view with the updated client status identifier;
- determining an updated relative priority level for the updated client status identifier based on the prioritized plurality of client status identifiers;
- determining a first master relative priority level for the first master status identifier based on the prioritized plurality of client status identifiers;
- prioritizing the updated client status identifier and the first master status identifier based on the updated relative priority level and the first master relative priority level; and
- maintaining the first master status identifier in the first master view when the first master status identifier has a higher relative priority level than the updated client status identifier, wherein the first master view indicates accurate presence information for the user.

36. (New) The computer-implemented method as defined in claim 33, wherein the plurality of client status identifiers includes one or more of: online, offline, away, invisible, busy, back soon, on phone, and at lunch.

37. (New) The computer-implemented method as defined in claim 33, wherein the first client view represents presence information of the first client device and the second client view represents presence information of the second client device as detected at an associated client.

38. (New) The computer-implemented method as defined in claim 33, wherein updating the presence information of the user with the accurate presence information further comprises publishing the accurate presence information to subscribers.

39. (New) The computer-implemented method as defined in claim 33, further comprising:

receiving the first client status identifier of “online” from the first client device and the second client status identifier of “online” from the second client device;

populating the first client view with “online” and the second client view with “online”;

determining the first relative priority level for “online” of the first client device is equivalent to the second relative priority level for “online” of the second client device based on the prioritized plurality of client status identifiers;

populating the first master view with “online”;

receiving the updated client status identifier of “offline” from the first client device;

populating the first client view with “offline”;

determining the first master relative priority level for “online” of the first master view is higher than the updated relative priority level for “offline” of the first client view based on the prioritized plurality of client status identifiers; and

maintaining “online” in the first master view, wherein the first master view indicates accurate presence information for the user.

40. (New) The computer-implemented method as defined in claim 33, further comprising:

receiving the first client status identifier of “offline” from the first client device and the second client status identifier of “offline” from the second client device;
populating the first client view with “offline” and the second client view with “offline”;
determining the first relative priority level for “offline” of the first client is equivalent to the second relative priority level for “offline” of the second client device based on the prioritized plurality of client status identifiers;

populating the first master view with “offline”;

receiving the updated client status identifier of “idle” from the first client device;

populating the first client view with “idle”;

determining the updated relative priority level for “idle” of the first client view is higher than the first master relative priority level for “offline” of the first master view based on the prioritized plurality of client status identifiers;

populating the second master view with “idle,” wherein the second master view indicates accurate presence information for the user; and

updating the presence information of the user with the accurate presence information.

41. (New) A computer-implemented method for updating presence information for a user on a network, wherein the user accesses the network via a first client device and a second client device, the method comprising:

prioritizing a plurality of client status identifiers, wherein the plurality of client status identifiers are ordered from a lowest priority level to a highest priority level;

customizing the prioritized plurality of client status identifiers to yield a prioritized plurality of customized client status identifiers, wherein the prioritized plurality of customized client status identifiers are ordered from a lowest customized priority level to a highest customized priority level;

receiving a first client status identifier from the first client device and a second client status identifier from the second client device;

populating a first client view with the first client status identifier and a second client view with the second client status identifier;

determining a first customized priority level for the first client status identifier based on the prioritized plurality of customized client status identifiers;

determining a second customized priority level for the second client status identifier based on the prioritized plurality of customized client status identifiers;

prioritizing the first client status identifier and the second client status identifier based on the first customized priority level and the second customized priority level to determine a higher client status identifier;

populating a first master view with the higher client status identifier, wherein the higher client status identifier is a first master status identifier, and wherein the first master view indicates accurate presence information for the user; and

updating the presence information of the user with the accurate presence information.

42. (New) The method of claim 41, further comprising:

receiving an updated client status identifier from the first client device;

populating the first client view with the updated client status identifier;

determining an updated customized priority level for the updated client status identifier based on the prioritized plurality of customized client status identifiers;

determining a first master customized priority level for the first master status identifier based on the prioritized plurality of customized client status identifiers;

prioritizing the updated client status identifier and the first master status identifier based on the updated customized priority level and the first master customized priority level;

populating a second master view with the updated client status identifier when the updated client status identifier has a higher customized priority level than the first master status identifier, wherein the second master view indicates accurate presence information for the user; and

updating the presence information of the user with the accurate presence information.

43. (New) The computer-implemented method of claim 41, the method further comprising:

- receiving an updated client status identifier from the first client device;
- populating the first client view with the updated client status identifier;
- determining an updated customized priority level for the updated client status identifier based on the prioritized plurality of customized client status identifiers;
- determining a first master customized priority level for the first master status identifier based on the prioritized plurality of customized client status identifiers;
- prioritizing the updated client status identifier and the first master status identifier based on the updated customized priority level and the first master customized priority level; and
- maintaining the first master status identifier in the first master view when the first master status identifier has a higher customized priority level than the updated client status identifier, wherein the first master view indicates accurate presence information for the user.

44. (New) The computer-implemented method as defined in claim 41, wherein the plurality of customized client status identifiers include one or more user-defined client status identifiers.

45. (New) The computer-implemented method as defined in claim 41, wherein the first client view represents presence information of the first client device and the second client view represents presence information of the second client device as detected at an associated client.

46. (New) The computer-implemented method as defined in claim 41, wherein updating the presence information of the user with the accurate presence information further comprises publishing the accurate presence information to subscribers.

47. (New) The computer-implemented method as defined in claim 41, further comprising:

receiving the first client status identifier of “online” from the first client device and the second client status identifier of “online” from the second client device;
populating the first client view with “online” and the second client view with “online”;
determining that the first customized priority level for “online” of the first client device is equivalent to the second customized priority level for “online” of the second client device based on the prioritized plurality of customized client status identifiers;
populating the first master view with “online”;
receiving the updated client status identifier of “at lunch” from the first client device;
populating the first client view with “at lunch”;
determining the updated customized priority level for “at lunch” of the first client view is higher than the first master customized priority level for “online” of the first master view based on the prioritized plurality of customized client status identifiers;
populating the second master view with “at lunch,” wherein the second master view indicates accurate presence information for the user; and
updating the presence information of the user with the accurate presence information.

48. (New) The computer-implemented method as defined in claim 41, further comprising:

receiving the first client status identifier of “on phone” from the first client device and the second client status identifier of “offline” from the second client device;
populating the first client view with “on phone” and the second client view with “offline”;
determining the first customized priority level for “on phone” of the first client view is higher than the second customized priority level for “offline” of the second client device based on the prioritized plurality of customized client status identifiers;
populating the first master view with “on phone”;
receiving the updated client status identifier of “online” from the first client device;
populating the first client view with “online”;

determining the updated customized priority level for “online” of the first client view is higher than the first master customized priority level for “on phone” of the first master view based on the prioritized plurality of customized client status identifiers;

populating the second master view with “online,” wherein the second master view indicates accurate presence information for the user; and

updating the presence information of the user with the accurate presence information.

49. (New) A computer system for updating presence information for a user on a network, wherein the user accesses the network via a first client device and a second client device, comprising:

at least one processor; and

at least one memory, communicatively coupled to the at least one processor and containing instructions that, when executed by the at least one processor, perform a method, comprising:

prioritizing a plurality of client status identifiers, wherein the plurality of client status identifiers are ordered from a lowest priority level to a highest priority level;

receiving a first client status identifier from the first client device and a second client status identifier from the second client device;

populating a first client view with the first client status identifier and a second client view with the second client status identifier;

determining a first relative priority level for the first client status identifier based on the prioritized plurality of client status identifiers;

determining a second relative priority level for the second client status identifier based on the prioritized plurality of client status identifiers;

prioritizing the first client status identifier and the second client status identifier based on the first relative priority level and the second relative priority level to determine a higher client status identifier;

populating a first master view with the higher client status identifier, wherein the higher client status identifier is a first master status identifier, and wherein the first master view indicates accurate presence information for the user; and
updating the presence information of the user with the accurate presence information.

50. (New) The computer system of claim 49, further comprising:
receiving an updated client status identifier from the first client device;
populating the first client view with the updated client status identifier;
determining an updated relative priority level for the updated client status identifier based on the prioritized plurality of client status identifiers;
determining a first master relative priority level for the first master status identifier based on the prioritized plurality of client status identifiers;
prioritizing the updated client status identifier and the first master status identifier based on the updated relative priority level and the first master relative priority level;
populating a second master view with the updated client status identifier when the updated client status identifier has a higher priority level than the first master status identifier, wherein the second master view indicates accurate presence information for the user; and
updating the presence information of the user with the accurate presence information.

51. (New) The computer system of claim 49, further comprising:
receiving an updated client status identifier from the first client device;
populating the first client view with the updated client status identifier;
determining an updated relative priority level for the updated client status identifier based on the prioritized plurality of client status identifiers;
determining a first master relative priority level for the first master status identifier based on the prioritized plurality of client status identifiers;
prioritizing the updated client status identifier and the first master status identifier based on the updated relative priority level and the first master relative priority level; and

maintaining the first master status identifier in the first master view when the first master status identifier has a higher priority level than the updated client status identifier, wherein the first master view indicates accurate presence information for the user.

52. (New) The computer system of claim 49, wherein the plurality of client status identifiers include one or more of: online, offline, away, invisible, busy, back soon, on phone, and at lunch.

53. (New) The computer system of claim 49, wherein the first client view represents presence information of the first client device and the second client view represents presence information of the second client device as detected at an associated client.

54. (New) The computer system of claim 49, wherein updating the presence information of the user with the accurate presence information further comprises publishing the accurate presence information to subscribers.

55. (New) The computer system of claim 49, further comprising:
receiving the first client status identifier of “online” from the first client device and the second client status identifier of “online” from the second client device;
populating the first client view with “online” and the second client view with “online”;
determining that the first customized priority level for “online” of the first client device is equivalent to the second customized priority level for “online” of the second client device based on the prioritized plurality of client status identifiers;
populating the first master view with “online”;
receiving the updated client status identifier of “offline” from the first client device;
populating the first client view with “offline”;
determining the first master relative priority level for “online” of the first master view is higher than the updated relative priority level for “offline” of the first client view based on the prioritized plurality of client status identifiers; and

maintaining “online” in the first master view, wherein the first master view indicates accurate presence information for the user.

56. (New) The computer system of claim 49, further comprising:
receiving the first client status identifier of “offline” from the first client device and the second client status identifier of “offline” from the second client device;
populating the first client view with “offline” and the second client view with “offline”;
determining that the first customized priority level for “offline” of the first client device is equivalent to the second customized priority level for “offline” of the second client device based on the prioritized plurality of client status identifiers;
populating the first master view with “offline”;
receiving the updated client status identifier of “idle” from the first client device;
populating the first client view with “idle”;
determining the updated relative priority level for “idle” of the first client view is higher than the first master relative priority level for “offline” of the first master view based on the prioritized plurality of client status identifiers;
reflecting “idle” in the second master view, wherein the second master view indicates accurate presence information for the user; and
updating the presence information of the user with the accurate presence information.